

Service Requirements & Frequently Asked Questions:

- **How many hours do I need to complete each semester?**

10 Hours per semester – A minimum of 5 hours must be GOLD Hours. The rest may be either RED or GOLD hours.

- **What's the difference between GOLD & RED Hours?**

GOLD hours are loosely based on the Corporal Works of Mercy. These hours involve DIRECT SERVICE with the most vulnerable members of our society – those who are poor, sick, young, elderly, disabled.

RED hours involve VOLUNTEERING at church, school, or community events or helping others indirectly at other non-profit organizations. (Please see our Idea Sheet for more details.)

- **Can I volunteer to help my family or a neighbor?**

Not for these requirements. Helping a family member or neighbor is a basic responsibility of being part of a family and a community. We are asking that students go beyond these normal duties in order to broaden their perspective and experience.

Service must be completed through a legitimate non-profit church, school, or other charitable organization.

- **If I have to do a service activity for NHS, KEY Club, Student Ambassadors or other school commitment, does it count for my school hours, too?**

No. You may not “double dip” with regards to service hours. If a certain service project is required for another club or organization, that project cannot count towards your personal community service requirement as well.

- **How do I log in my hours?**

Go to www.x2vol.com to log in and to get a tutorial. If you need help, please see Mrs. Yost in the Campus Ministry Office or contact support@intelliVOL.com.

- **How will I get my hours verified since we're no longer using paper forms?**

Once you enter and submit your contact person's information and hours into your personal x2vol account, the program will automatically send out an email to your contact person to verify your hours. Your contact person will open the email, look over what you entered, and click the button to verify that you completed your hours at their organization or event.

- **Can a family member verify my hours?**

No. A person who works at the church, school, or agency where you serve must be your contact person who will verify your hours.

- **Can service work completed over the summer go towards my year-long goals?**

Yes, hours completed over the summer may be credited toward the *first* semester.

- **When are my service hours due?**

First semester hours are due December 4th, 2020.

Second semester hours are due May 7th, 2021.

- **What happens if I don't complete my requirements?**

If requirements aren't met in the first semester, a student's religion grade will appear as incomplete and a student will become ineligible for all extra-curricular activities. Ineligibility will go into effect the first 5 days of the 3rd quarter and will remain in effect until all service requirements are met.

If requirements aren't met in the second semester, a student's religion grade will appear as incomplete and underclassmen will become ineligible for all extra-curricular activities. Ineligibility will go into effect the first 5 days of the next academic year and will remain in effect until service requirements are met.

A Senior's diploma will be held until all service requirements are met.

- **If I have any questions, who should I contact?**

Mrs. Yost – Community Service Director – in the Campus Ministry Office. You can also reach her at jyost@fenwickfalcons.org or call 513-423-0723 ext.5050.